

# Update on mobilising the new Early Childhood and Family Service and Early Years Transformation in Norfolk

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# **We are on track for the new Early Childhood and Family Service (ECFS) to 'go live' from 1st October 2019**

**With the contract successfully awarded to Action for Children, the new service will:**

- ✓ Provide targeted support for families with children aged 0-5
- ✓ Offer help so that all families can connect with local support and universal early childhood activities
- ✓ Operate from 15 early childhood and family bases & use a large range of local delivery venues
- ✓ Contribute to joint working and maintaining partnerships to secure a district early childhood offer

# How families will be supported in their local area

From 1<sup>st</sup> October there will be a new service for 0-5 year olds and their families in Norfolk.

Norfolk's Early Childhood and Family Service is for all parents and carers with children aged 0-5 years. How and where you get support will depend on what you need.



## Everyone will be able to:

- Get help online.
- Chat on the phone or online from 1st October.
- Visit the local library to get information, weigh their baby or join in with Bounce and Rhyme sessions.



## If you want help meeting other parents, or need someone to talk to:

- Come to a drop-in event at a community venue – this could be a library, community centre or café.
- Our team will attend community groups regularly, so you can come and chat.
- We can also help you to set up your own local groups and activities.
- We can give you a list of all the events and activities happening locally like baby massage, toddler groups and play sessions.



## If you need extra help:

- We will offer support to you and your family through drop-ins and groups.
- We will also support you in your own home, or where you feel comfortable.
- We can put you in touch with other people who can help.

# What is targeted support?

Working with families who need extra help.

One to one support in people's homes or in community venues

Families will be identified in a range of ways: contacting the service, ECFS staff visiting community groups, referral or drop-in.

This will include specific activities, such as parenting courses, baby massage...

Supporting other lead professionals, such as health visitors or social workers.

Group support – this might be open to everyone in areas of high need or might be for families who are referred in other areas.

# Where will the service be based

- There will be 15 bases – two in Breckland, South Norfolk, Broadland, West Norfolk, Great Yarmouth and North Norfolk and three in Norwich.
- However, the service will cover the whole county and will be delivered largely on an outreach basis.
- Services will be taken to people's homes, community groups, libraries, health centres and other suitable community venues
- The 15 bases will be used to coordinate services, as well as to provide joint spaces for services and organisations to work together.



# What is the offer for everyone else?

- Providing information, advice and guidance when families initially ask for help. This might be online, face to face, or through staff attending local community led groups.
- Offering regular drop in sessions for families, wherever possible with other services.
- Helping families with practical support to build their own 'networks of support'.
- Enabling parents to support other parents as 'parent champions'.



# Working together

## The new service will:

- ✓ Work with other agencies and services to develop a district offer;
- ✓ Help families access the support they need in their area – this will vary from family to family but could be speech and language therapy, support for their mental health, access to work and training or advice on caring for their child.
- ✓ For families needing extra help, the service will work with partners to build a team around the family.
- ✓ Work with partners to monitor the impact of the service.
- ✓ Norfolk is one of 5 areas nationally selected to be part of a new Early Years Transformation Academy, working with the Early Intervention Foundation.

**“Only by better working together as a whole system, will we achieve the impact and outcomes needed for families and children.”**





# Introducing the Early Years Transformation Academy

## Realising the potential of early intervention



### Supporting Norfolk to:

- Develop our planning for investment in the medium to long-term
- Build a local team to create a system-wide approach
- Strengthen interdependency of agencies and communities
- Secure mandate, time & support
- Pursue a ‘test and learn’ approach, looking for practical solutions together rather than applying rigid methods





## Our current focus is on three blocks of activity:

<b>Mobilising the new ECFS</b>	<b>Decommissioning current children's centre services</b>	<b>Re-purposing of buildings</b>
<ul style="list-style-type: none"><li>• Supporting Action for Children (AfC) to undertake early staff engagement &amp; selection prior to TUPE transfer.</li><li>• Agreeing casework transfer and new delivery arrangements, working with AfC and wider early childhood services.</li><li>• Working with AfC to develop communication materials to explain the new service offer to families.</li><li>• Starting engagement with families currently using services to gain their ideas about the new service.</li><li>• Working with AfC to set up 15 bases and leases.</li><li>• Agreeing a performance management framework for new service linked to logic model.</li><li>• Confirming arrangements at district level to form 'parents as partners' groups to steer development of early childhood services and oversee use of the £250k pa community development funding.</li><li>• Enhancing the current online and digital information, advice and guidance offer.</li></ul>	<ul style="list-style-type: none"><li>• Undertaking 'business as usual' contract oversight with 9 providers to maintain current services until contract end 30 September.</li><li>• Working with current providers to manage loss of capacity as staff leave/seek alternative employment.</li><li>• Decommissioning centres and redeployment of centre resources.</li><li>• Agreeing hand over plans to exit from 38 children's centre buildings.</li></ul>	<ul style="list-style-type: none"><li>• Securing and evaluating expressions of interest for buildings previously designated as children's centres.</li><li>• Formalising building repurpose process with business case and handover sign off process.</li><li>• Signing off business cases for handover of de-designated sites, with 14 buildings left to be confirmed.</li><li>• Managing operation of £500k capital fund.</li><li>• Liaising with DfE to protect NCC against capital clawback.</li></ul>

Childrens Centre	Building Format	Current Lead Provider	Which services operate at the site?	Proposed New Building Lead	Proposed future usage						
					R	De-designate					
					1. Retain as a base for	2. Childcare provider	3. School /academy	4. Alternative lead service provider	5. Return to landlord	5a. Community	6. Return to library
Acle Marshes	Based in library building	Caister Infant	Children’s centre and partners	Action for Children	✓						
Attleborough	Dedicated space in multi-occupied building	Action for Children	Children’s centre and partners	NCC - Norse						✓	
Aylsham	Return to landlord	Action for Children	Partners	Aylsham Council					✓		
Bowthorpe	Standalone, multi-occupied building	NCHC	Children’s centre and partners	NCC – Childrens Contact centre				✓			
Caister	Attached to school building	Caister Infant	Children’s centre and partners	Caister Infants / childcare provider			✓				
CFM	Standalone building on school site	Action for Children	Children’s centre and partners	Action for Children	✓						
City and Eaton	Dedicated space in multi-occupied building	Action for Children	Children’s centre and partners	Action for Children	✓						
Costessey	Outreach from Bowthorpe, part of school building	NCHC	None	Suffield Park Infants			✓				
Cromer	Part of school building	NCHC	None	Suffield Park Infants			✓				
Dereham	Standalone building	Action for Children	Partners	Unity & Engage Trust				✓			
Dereham South	Outreach from Dereham, no physical site	Action for Children	None	NA							
Diss	Standalone building on school site	Action for Children	Children’s centre and partners	Action for Children	✓						
Downham Market	Standalone, multi-occupied building	Action for Children	Children’s centre and partners	Action for Children	✓						
Drayton and Taverham	Standalone on school site	Action for Children	Children’s centre and partners	Action for Children	✓						

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					1. Retain as a base for ECFS	2. Childcare provider	3. School /academy	4. Alternative lead service provider	5. Return to landlord	5a. Community venue use	6. Return to library
Dussindale	Room in Woodside hub	AfC	Children’s centre	Early Years				✓			
Earlham EYC	Standalone site based in community	Earlham Early Years	Children’s centres and partners	Action for Children	✓						
East City and Framingham Earl	Attached to school, multi-occupied site plus day-care building	Ormiston Families	Children’s centres and partners	Rights for Success			✓				
Emneth	Integrated, multi-occupied building on school site	Emneth Nursery	Children’s centres and partners	Emneth Nursery School			✓				
Fakenham	Standalone building on a school site	GYCT	Children’s centres and partners	Action for Children	✓						
Gorleston and Hopton	Room in library building	GYCT	None	Library							✓
Greenacre	Based in community centre	GYCT	None	GYCT		✓					
Gt. Yarmouth (Priory)	Dedicated space in community venue	GYCT	Children’s centres	Action for Children	✓						
Harleston	Relocated to Harleston Library	AfC	Children’s centres and partners	Library							✓
Hellesdon	Part of school building	AfC	Children’s centres	Kinsale Infants			✓				
Hethersett	Outreach site from Wymondham	AfC	None	NA							
Holt	Standalone building in community	AfC	Children’s centres and partners	Treehouse Cafe				✓			
Hoveton and Broadland	Space in community venue	AfC	Partners	Hoveton Village Hall						✓	
Hunstanton	Standalone, multi-occupied building	AfC	Children’s centres and partners	Childcare provider tbc		✓					

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Litcham	Standalone multi-occupied building on school site	AfC	None	Litcham school and Litcham Childcare			✓				
Loddon	Relocated to library annexe, originally on school site	AfC	Children's centre	Library							✓
Long Stratton	Standalone multi-occupied on school site	AfC	Children's centre and partners	AfC	✓						
Methwold	Standalone on school site	AfC	None	Little Saints			✓				
Mundesley	Standalone, multi-occupied on school site	NCHC	Children's centre and partners	Pebbles Childcare / Coastal Federation		✓					
Nar	Integrated multi-occupied building on school site	DNEAT	Children's centre and partners	AfC	✓						
North City	Attached to school	Diversa Multi-Academy Trust	Partners	Diversa			✓				
North Lynn, Gaywood	Refurbished council flat	NCHC	Children's centre and partners	KLBC					✓		
North Walsham	Standalone on school site	NCHC	Children's centre	AfC	✓						
Reepham	Outreach from Aylsham – no physical site	Action for Children	None	NA							
Seagulls	Standalone multi-occupied building	GYCT	Children's centre	AfC	✓						
Spixworth	Part of school building	AfC	Children's centre and partners	Stepping Stones Nursery		✓					
Sprowston	Part of school building	AfC	Children's centre and partners	Sprowston Infants			✓				
St Clements	Standalone on school site	AfC	Children's centre and partners	WNAT					✓		

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Stalham & Sutton	Standalone on school site	AfC	Children's centre and partners	Stalham Community Infant School			✓				
Stibbard	Part of a school building	AfC	Partners	All Saints Nursery and Childcare Centre			✓				
Swaffham	Attached to school building	AfC	Children's centre and partners	AfC	✓						
Thetford Canterbury	Attached to school building	AfC	Children's centre and partners	AfC			✓				
Thetford Drake	Part of a school building	NCHC	None	Drake Primary – Little Pirates			✓				
Thetf'd Kingsway	Standalone building in community	NCHC	Children's centre and partners	AfC	✓						
Thorpe Hamlet and Heartsease	Standalone multi-occupied building on school site	AfC	Children's centre and partners	Spring / Inclusive Trust / PFAT		✓	✓		✓		
Trinity	Part of a school building	Caister Infant School	Children's centre and partners	Rights for Success			✓				
Vancouver	Integrated rented space in community venue	AfC	Children's centre and partners	KLWN Council					✓		
Village Green	Part of school building	DNEAT	Children's centre and partners	DNEAT			✓				
Watton	Standalone building next to school	Corvus	Children's centre and partners	Westfield Infants			✓				
Wells	Standalone building on school site	AfC	Children's centre and partners	Polka Daycare		✓					
West Earlham	Outreach from Bowthorpe, room in a school	NCH&C	Childrens centre	West Earlham Infant & Nursery			✓				
West Walton	Outreach, no physical site	Emneth Nursery	None	NA							
Wymondham	Multi-occupied building attached to school	AfC	Children's centre and partners	Ashleigh Primary School			✓				

## Childrens Centres: Sites still to sign off

Childrens Centre	RAG	Reason for RAG (if not Green)
Attleborough	Amber	Community hub solution creates difficulty with proving to DfE majority of usage is for 0-5's. Exploring option of writing the values of the £0.2m assets off (We believe DfE will accept depreciation to zero as assets now 10 years old).
Bowthorpe	Amber	Identified solution for the centre to become a childrens contact centre. Dependant on NCH&C surrendering their lease for the building and NCC negotiating an acceptable lease from Norwich City Council.
Caister	Amber	School business case to use space for an SRB does not protect clawback liability (£0.5m). Childcare sufficiency requirement for space to be used to increase nursery provision. Working with education teams to identify workable solution.
Dereham	Red	Substantial financial outlay required for anyone taking on the building due to its size, age and condition. Exploring possible interest with the Engage and Unity Trust for a SEMH school, if not the building will most likely be sold.
Hunstanton	Amber	Added complexity of childcare provider (Spring) giving notice to exit site as well. Following tender a successful childcare provider has been found. Discussions to be had with the new childcare provider and Hunstanton Town Council regarding who will take the head lease and their partnership working.
Methwold	Red	Thatched, grade 2 listed building status, cottage in school grounds, which require extensive building maintenance. Interested childcare provider has pulled out due to the condition and future liability associated with the building. We are now following up with Weeting Infant school to see if they will take on the building as it is in their grounds. Usage will need to be for 0-5 though as £0.1M clawback liability.
St Clements	Amber	Within academy school grounds and academy WNAT have requested to take the space back. We have not yet had details of their proposal, so are yet to ensure that these protect our £0.4m clawback liability. The space is leased to NCC, so if WNAT do not use the space for 0-5's we will retain the land and identify our own childcare provider.
Thetford Canterbury	Amber	Within academy school grounds and academy DNEAT have requested to take the space back. We have not yet had details of their proposal, so are yet to ensure that these protect our £2m clawback liability. The space is red lined, so if DNEAT do not use the space for 0-5's we will retain the land and identify our own childcare provider.
Thorpe Hamlet & Heartsease	Red	Multiple interest from the school, nursery provider and People From Abroad Team (PFAT). Formal business case not yet received from the school, although they have indicated to our education teams they wish to take over the space. Meetings to be set up with interested parties to see if they can work together in the space.